



# Customer Case Study

The Benjamin Boutique Hotel

January 2015

## Challenge

The Benjamin Boutique Hotel is made up of various buildings around a central courtyard, which required planning and wireless signal testing in order to ensure that all areas were covered.

The functionality and implementation had to be in keeping with the high standard of the hotel.

Security was paramount and at the same time guests expected ease of use coupled with good access speeds.

Mi-WiFi works well to offer a streamlined check-in, and gives a professional looking login for our guests using our wireless.”

*Lindsay Torrance : Front of house manager*

## Benefits

A high speed wireless network caters for multiple concurrent guest connections including automatic Access Point hopping which distributes clients’ connectivity across multiple Access Points seamlessly.

The hotel is able to assign passwords to guests dependent on the length of their stay and can be allocated to their respective rooms. These passwords are pre-printed with the hotel branding and are ready for guests when they check in.

Connecting to the wireless network is a simple process for guests, reducing support calls on connectivity issues.

Each user is connected securely, prohibiting any other user from knowing they are even on the network.

All connections are granted equal access so that any high use client will not negatively impact any other user.

The Benjamin has control to manage and restrict access to sites and protocols. Therefore they may block any sites with content they do not wish guests to access, such as pornography.



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## Client Profile

Client Name : The Benjamin Hotel  
Contact Name : Nicole Munro  
Contact Title : General Manager  
Contact Email : info@thebenjamin.co.za  
Web Address : www.thebenjamin.co.za  
Client Industry : Accommodation / Hospitality  
Brief description : The hotel is located at the heart of the vibey Florida Road. It is an upmarket boutique hotel catering primarily to business people and international guests.

## Technology

Technology used : Mi-WiFi  
: SonicWALL Firewalls  
: Unify by Ubiquity  
: SonicPoints by SonicWALL



SonicWALL

## Solution

A secure High Speed Wireless network was implemented using SonicWall’s UTM (Unified Threat Management) equipment as well as a purpose built Web management solution developed in PHP by AtomGate. SonicWall has integrated wireless Access Points that are managed as a group via the main control device. This allows them to maintain the entire setup remotely and get a holistic view of how the network is performing and any possible issues.



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